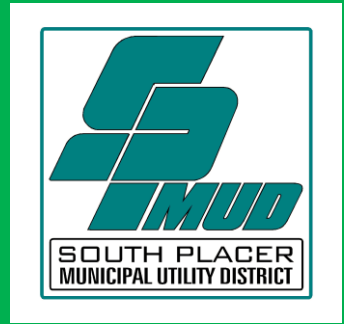


RATE INCREASE SCHEDULED FOR JULY 1, 2019

On July 1, 2019, the sewer service charge for South Placer Municipal Utility District residential customers will increase to \$36 per month. On August 3, 2017, the District Board of Directors unanimously approved increasing wastewater rates for the first time in 5 years. District officials indicated that the series of rate increases will fully fund all operations, maintenance and regulatory obligations as well as capital improvements until 2022. The increase will also provide funding of the District’s pension and other postemployment benefit obligations as well as meet the debt indenture revenue requirements mandated by the South Placer Wastewater Authority.

Commercial, Industrial and Education accounts are charged based on equivalent dwelling units (EDU). An EDU is intended to represent the wastewater generated by a single residential consumer. The cost of providing the sewer service is allocated to each customer proportionate to the strength and flow of the wastewater generated in EDUs.

The first two increases took effect on September 1, 2017 and July 1, 2018. This increase scheduled for July 1, 2019 will raise rates to \$36 per month. The District does not anticipate raising rates again until July 1, 2022.



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Newsletter

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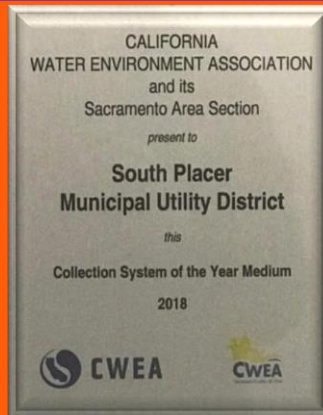
Visit the Live Sewer Smart website for tips on proper ways to reduce impacts to the sewer system.

LiveSewerSmart.com



SPMUD RECOGNIZED WITH AWARDS FROM CWEA

Awards Season is upon us and SPMUD has been recognized! No, not the Grammy’s or the Oscar’s.... but the California Water Environment Association Annual Award Program.



The California Water Environment Association (CWEA) is a non-profit public benefit association of over 10,000 water quality professionals from not only public agencies and engineering firms, but also equipment manufacturers and service suppliers. CWEA members are responsible for cleaning California's water and environment. CWEA consists of 17 Local (geographical) sections.

The District is a Member of the Sacramento Area Section (SAS) of CWEA. The CWEA Award Program which has 20 award categories and the District was awarded the SAS Collection System of the Year. The District received the third-place award in the overall Statewide Competition.

Not only that, but a member of the District’s field crew, Travis Wilson, was awarded the SAS Collection System Person of the Year. Travis came in second place at the State level.

There are many agencies and individuals doing great work in our industry and we are honored to be considered among the very best.





PROTECTING PUBLIC HEALTH & THE ENVIRONMENT

We at South Placer Municipal Utility District are on a mission. Our mission is three-fold; to Protect, Provide, and Prepare. Our efforts to “protect” include protecting public health and the environment by effectively collecting wastewater from the community and safely conveying it to treatment facilities where it can be cleaned. The buildup of fats, oils, and grease (FOG) within sewer pipes is one of the challenges to effectively and safely convey wastewater. FOG deposits in sewer pipes are more than just congealed fats, oils, and grease.

These substances undergo a chemical reaction and become hard “sewer plaque”. This “sewer plaque” is difficult to remove, and if allowed to persist, can cause blockages and sewer backups. The best way to deal with FOG is to keep it from entering the sewer system before it becomes a problem. The discharge of FOG to the sewer system is prohibited by the District’s Sewer Code. One of the major sources of FOG comes from the preparation of food.

Customers preparing food at home and customers who operate food service establishments (FSEs) can do a lot to prevent blockages from occurring by eliminating the discharge of FOG to the sewer. A component of the District’s program to control FOG is to educate FSEs about the impacts of FOG and assist them with their compliance efforts.

The District recently teamed with a cloud-based database platform (SwiftComply) to provide FSEs with tools to meet the requirements of the Sewer Code. The SwiftComply platform helps FSEs track scheduled cleanings, connect with vendors who provide cleaning services, and self-report compliance efforts.

SwiftComply also helps the District manage its FOG program by automating routine tasks, organizing information about FSEs, and providing real-time reports on the current FOG situation in the District.

SwiftComply allows District staff to foster relationships with the FSEs in our community by reducing wasted time on menial tasks and focusing on the people, not the process. By working together, we can accomplish the mission of protecting the public health and the environment of the community we all share.

LIFELINE LOW INCOME RATE ASSISTANCE PROGRAM



LOW INCOME ASSISTANCE

Beginning in January 2018 the South Placer Municipal Utility District implemented a Lifeline Low Income Rate Assistance Program for income qualifying single family residential customers.

For property owners within the District to qualify for the \$5/month in rate assistance, customers must own and occupy the residence and provide proof of eligibility and participation in the PG&E California Alternate Rates for Energy (CARE) Program. The SPMUD program is limited to the first 500 customers who qualify. There is a provision in Ordinance 17-04 that should more than 500 households apply and qualify, the households shall be selected by random lottery.

Qualifying customers are urged to contact Customer Service for an application form or stop by the office where Administrative staff will assist you.

SEWER PROBLEMS?

If you are experiencing a sewer problem, such as plumbing backing up, slow drains, sewer overflowing either inside your home or from the sewer clean out

PLEASE CONTACT US IMMEDIATELY

916-786-8555



SPMUD crews will determine whether the problem is the District’s to resolve or whether you should call a plumber. SPMUD has staff on-call 24/7 to address these sewer related issues.



CALL US FIRST!

(916)786-8555

• AFTER HOURS •

LISTEN TO PROMPTS

FREE FOG PICK-UP PROGRAM

Pour all used cooking oil and grease into a non-breakable container with a lid, such as a coffee can, label it as SPMUD/FOG and place it on your front door step. Then **CALL SPMUD** (916) 786-8212 for pick up! See the District website for more information, www.spmud.ca.gov