

ENJOY A FOG (FATS, OILS, & GREASE) FREE HOLIDAY SEASON



South Placer Municipal Utility District wishes you a happy holiday season and wants to remind you to properly dispose of FOG during holiday festivities. FOG is a common cooking byproduct and can cause a sewer overflow that could ruin your holidays. As you prepare to host family gatherings and other events during the holidays, remember to avoid sending FOG down the drain.

Some residents make the mistake of pouring cooking oils and grease down the kitchen sink or flushing it down the toilet. This is especially true during the holiday season when families may be frying turkeys or preparing foods that contain large amounts of FOG. Over time FOG will stick to pipes and accumulate within the private and public portions of the sewer system, potentially clogging sewer lines and resulting in a backup of sewer into homes or onto the street. A sewer overflow is the last thing you want when guests are over for the holidays.

Instead, wipe FOG from pots, pans, and dishware with a paper towel before washing and dispose of the paper towel in the trash. Larger quantities of fats, oils, and grease should be scraped off using a spatula, placed in a non-breakable jar or can with a lid and stored in the refrigerator or freezer. Once you have filled your jar or can, take advantage of SPMUD's Free FOG Pick-Up Program. Label your jar as "SPMUD/FOG" and place it on your front doorstep. Then call SPMUD at (916) 886-2976 or email FOGProgram@spmud.ca.gov for pick up!

By working together to keep FOG out of the drains, we can prevent costly and inconvenient cleanups and accomplish the District's mission of protecting public health and preserving the environment of the community we all share.



5807 Springview Drive
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916-786-8555
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FALL NEWS 2022

SEWER PROBLEMS?

If you are experiencing a sewer problem, such as plumbing backing up, slow drains, sewer overflowing either inside your home or from the sewer clean out

PLEASE CONTACT US IMMEDIATELY

916-786-8555

SPMUD crews will determine whether the problem is SPMUD's responsibility or whether you should call a plumber. SPMUD has staff on-call 24/7 to address these sewer related issues. There is no charge for this service.

STATE OF CALIFORNIA LOW-INCOME HOUSEHOLD WATER & WASTEWATER ASSISTANCE PROGRAM (LIHWAP)

The South Placer Municipal Utility District has applied to participate in the Low-Income Household Water & Wastewater Assistance Program (LIHWAP). The program provides one-time payments to low-income households that are eligible for assistance. Households that qualify for LIHWAP could reduce their water or wastewater charges, or both if their bills include both services, by up to \$2,000. If you are struggling to afford your water or wastewater bills, please visit csd.ca.gov/waterbill to see if you qualify for payment assistance through LIHWAP and to find the local service provider near you to apply.

DISTRICT OUTREACH

South Placer Municipal Utility District participates in the Rocklin Hot Chili Cool Cars event and the Loomis Day Before Thanksgiving Parade to share information about Fats, Oils, and Grease (FOG) and What 2 Flush. The District sponsored a new "Toilet or Trash It" basketball toss at the Hot Chili Cool Cars event. Participants were encouraged to throw rolls of toilet paper and plastic poop through the toilet seat, or non-flushable items such as wipes, paper towels, and pill containers into the trash can. Stop by and say "Hi" when you see us out at one of these community events.



Is that Sewer or Water I See?

Sanitary Sewer Overflows (SSOs) occur when pipes become blocked and sewage spills from a manhole or a clean out onto the ground. Our crew of 18 Maintenance Workers diligently works to maintain and monitor our collection system to reduce the likelihood of an SSO and any environmental impact, but we need your help.

SPMUD's service area contains 412 miles of sewer pipe with 6,843 manholes. With your help, we can collectively monitor manholes and cleanouts within the District to lessen the number of SSOs that occur.

If you are experiencing a sewer problem – call us immediately at **(916) 786-8555**. We respond during business hours within 30 minutes and under 60 minutes after hours and on weekends. If the problem is our responsibility, we will resolve it – this service is included in the service fees you pay each quarter – with no additional charges. If the problem is your responsibility, we will inform you and then you can call a plumber or drain service.

Even if you are not experiencing a sewer problem, but you see water on the ground and are not sure where it came from, call us immediately. We will gladly come and check it out. Often, sewer on the ground looks just like any other water stain – from sprinklers, rain, etc. Other times it will be discolored and accompanied by tissue and/or food particles.

We appreciate your help assisting us in being good stewards of the environment.



Overflow from Manhole



Overflow from Clean Out

CALL US FIRST! (916) 786-8555 • AFTER HOURS LISTEN TO PROMPTS