

SOUTH PLACER MUNICIPAL UTILITY DISTRICT POLICIES

Policy Name:	3165 – DELINQUENT (PAST DUE) BILLS		
Approval Authority:	SPMUD BOARD OF DIRECTORS	Adopted:	09/28/16
Resolution No.	16-22, 24-17	Revised:	06/27/24

PURPOSE

The purpose of this policy is to establish criteria to assess late fees to delinquent accounts and ensure payment of these past due bills for a monthly service.

POLICY STATEMENT

Section 1: General

The District requires the payment of a monthly service charge for each equivalent dwelling unit by ordinance and changed from time to time by the Board of Directors in accordance with provisions of Sections 12809 and 14401 of the Public Utilities Code.

Section 2: Policy Statement

Sewer service is considered "ready to use" and will continue to be billed monthly as long as the service is connected to the premises. Only sewer connections that have been physically disconnected to the satisfaction of the District will be considered "disconnected" and not subject to monthly billing.

Bills will be accumulated and sent to customers quarterly (every 3 months) in accordance with District Billing practices. Any balance not paid in full by the due date is considered past due (delinquent). A late fee of \$2.50 will be charged monthly to each past due account. The late fee will appear on the customer's next bill following the late occurrence.

Twice annually, the District will request that the County of Placer collect on the County tax rolls all outstanding delinquent charges (and late fees) due on property which have been imposed pursuant to the Public Utilities Code, the Health and Safety Code, and any appropriate District Codes and Ordinances. A ten percent penalty will be imposed on all delinquent charges assigned to the Placer County tax rolls in accordance with Section 12811 of the Public Utilities Code.