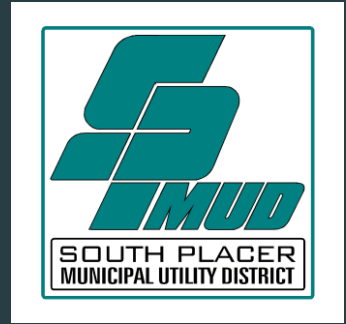


SPMUD Board votes to implement Lifeline Low Income Rate Assistance Program for Qualifying Customers

On November 2, 2017, the Board of Directors for the South Placer Municipal Utility District conducted a Public Hearing to determine whether the District would implement a Lifeline Low Income Rate Assistance Program for Qualifying Single Family Residential Customers. Following the Public Hearing the Board scheduled approval of Ordinance 17-04 which would become effective on January 1, 2018.

To qualify for the \$5/month in rate assistance, customers must own and occupy the residence and provide proof of eligibility and participation in the PG&E California Alternate Rates for Energy (CARE) Program. The SPMUD program will be limited to the first 500 customers who qualify. There is a provision in Ordinance 17-04 that should more than 500 households apply and qualify, the households shall be selected by random lottery.

Qualifying customers are urged to contact Customer Service or stop by the office.



5807 Springview Drive,
Rocklin CA 95677
916-786-8555
www.spmud.ca.gov

Newsletter

ISSUE NUMBER 4 - DECEMBER 2017

LOOMIS DIVERSION TRUNKLINE CONSTRUCTION PROJECT



FREE FOG PICK-UP PROGRAM

Pour all used cooking oil and grease into a non-breakable container with a lid, such as a coffee can, label it as SPMUD/FOG and place it on your front door step.

Then **CALL SPMUD** (916) 786-8212 for pick up! See the District website for more information, www.spmud.ca.gov

SPMUD is constructing a sewer pipeline within the Town of Loomis. The pipeline will divert flow from an existing 10-inch sewer pipeline that was constructed when SPMUD was founded in 1958. The existing 10-inch pipeline can no longer accommodate the required flow. The construction of the new sewer pipeline has been anticipated by SPMUD since the 1980's and completion of the project will ensure adequate capacity to convey wastewater flows. SPMUD and the Town of Loomis have cooperatively worked on the planning and implementation of this project since 2014.

Approximately 1.4 miles of new 15-inch and 18-inch pipe will be installed, from the existing sewer line at the southern end of Dias Lane to the sewer line located north of the Raley's on Horseshoe Bar Road. The sewer line will be constructed along Brace Road and Betty Lane. The project also includes two trenchless (i.e., jack and bore) crossings; one under Horseshoe Bar Road and the other beneath Interstate 80.

The project will be paid for by SPMUD and is funded by the participation fees collected from new connections and will not affect monthly sewer rates.

SPMUD has planned the project and is working with the contractor to minimize potential impacts on residents and customers. Construction activities can create temporary inconveniences which may include temporary road closures, traffic delays, and construction noise. Customers will be notified by the contractor before work begins near their home or business.

Project updates will be provided periodically on the District's website.

<http://spmud.ca.gov/public-outreach/current-district-projects/>





THIS IS US...

South Placer Municipal Utility District has 27 employees, of which 13 are front-line field employees. These employees are the ones you will see around town and they work to maintain approximately 476 miles of sewer pipe. Crews clean, inspect and repair these pipes while also maintaining over 6000 manholes, about 20 miles of easement roads and 13 pump stations.

We want you to know who we are so that you can distinguish us from other utilities. Our vehicles are white with the District logo on the doors. Some of our vehicles have colorful outreach messages - with the intent of providing information for what does and does not belong in the sewer. (For more information on this, go to spmud.ca.gov and click on the Public Outreach tab at the top of the page). Our crews wear high-visibility yellow shirts with their names and the District Logo on the front and they each carry an identification badge.



THIS IS US...

THIS IS US...



From the Office of the General Manager

2017 proved to be a very active time for the South Placer Municipal Utility District. Early this year, the Board of Directors waived the District's Sewer Participation Charge for accessory dwelling units and provided for the District to assume ownership, operation and maintenance of the lower sewer lateral, that portion of the customers connection that lies within the public right-of-way or street. The Board noted the hardship this type of ownership and responsibility had on customers and directed staff to craft changes that would result in the District assuming ownership and maintenance responsibility of the lower laterals.

During the Spring, the Board approved a 5-year financial plan and cost of service study which resulted in an increase in wastewater rates for the first time since 2012. The 3-consecutive annual increases in rates will fully fund all operations, maintenance and regulatory obligations as well as capital improvements until 2022. The increase will also provide funding of the District's pension and other post-employment benefit obligations as well as meet the debt indenture revenue requirements mandated by the South Placer Wastewater Authority.

In September, the Board authorized the award of a construction contract for the installation of Loomis Trunk Sewer. The \$6.5 million construction contract is the largest in District history and will allow the bypass of sewer flows around the Town of Loomis.

Throughout the year, the District held public workshops for the approved Strategic Plan 2018/2022. The Strategic Plan establishes the blueprint for the District's current activities and response to future activities and changing priorities. The Strategic Plan confirms the District's Mission, Vision and Core Values as a customer driven utility dedicated to protecting the public health by providing quality sanitary sewer collection service while protecting and preserving our water environment and resources for future generations.

Most recently, the Board elected to implement a Lifeline Low Income Rate Assistance Program for Qualifying Single Family Residential Customers effective January 1, 2018, see front page. The Board also elected to postponed increases in the District's Sewer Participation Charge originally scheduled for October 1, 2017 until July 1, 2018.

The District wishes all its customers a very healthy and happy 2018.
Herb Niederberger, General Manager



SEWER PROBLEMS?

If you are experiencing a sewer problem, such as plumbing backing up, slow drains, sewer overflowing either inside your home or from the sewer clean out

PLEASE CONTACT US IMMEDIATELY



916-786-8555

SPMUD crews will determine whether the problem is the District's to resolve or whether you should call a plumber. SPMUD has staff on-call 24/7 to address these sewer related issues.

CALL US FIRST! (916)786-8555 • AFTER HOURS-LISTEN TO PROMPTS