



YOUR SEWER SERVICE PROVIDER

FALL 2025

5807 Springview Drive * Rocklin, CA 95677 * (916) 786-8555 * www.spmud.ca.gov

A MESSAGE FROM OUR GENERAL MANAGER

Dear SPMUD Customers,

I hope you enjoy this edition of our semiannual newsletter. It's a pleasure to share with you some exciting updates from the South Placer Municipal Utility District.

Our work is not done in isolation. It is built on partnerships with neighboring agencies, community organizations, and you, our customers. A good example is our upcoming Old State Highway Pipeline Replacement construction project, which we are undertaking in collaboration with Placer County Water Agency. By working together, we're able to minimize impacts, share resources, and deliver improvements more efficiently. Beyond this project, we are continuing to strengthen relationships with other local agencies to better coordinate services for our shared customers and ensure that our community receives the highest level of value, service, and reliability.

This commitment to value and service was recently recognized. Our District was awarded the Government Finance Officers Association's (GFOA) Triple Crown Award—an honor given to public agencies that demonstrate excellence in financial reporting, transparency, and budgeting. A small percentage of agencies nationwide achieve this recognition, and it speaks volumes about the hard work and dedication of our team.

While awards are always an honor, what matters most is what they represent. They are an indication of our commitment to being good stewards of the resources entrusted to us. By working collaboratively with partners, we are helping to ensure that the use of those resources results in the long-term reliability of our infrastructure and the protection of our environment.

Thank you for your continued trust and support. We look forward to continuing to collaborate with partners to build a stronger and more resilient community.

Sincerely,

Eric Nielsen, General Manager



NEW SUPERINTENDENT

Chad Stites succeeds Eric Nielsen as the District's new Superintendent. For over twenty years, Chad has served the District in various roles from Maintenance Worker to Field Services Supervisor. He holds a Grade 4 Certification from the California Water Environment Association (CWEA) and is a recipient of the CWEA PICK award for excellence in Professionalism, Ingenuity, Contribution, & Knowledge.

SAVE YOUR PIPES



HELP CEASE THE GREASE

As we head into the holiday season filled with festive meals and hearty cooking, it's important to remember that **fats, oils, and grease (FOG)** should never be poured down the drain.

When FOG is washed down sinks, it can cool, harden, and stick to the inside of sewer pipes. Over time, this buildup can cause clogs, backups, and costly damage to both your home plumbing and the public sewer system.

To properly dispose of FOG:

- * Cool it. Let used cooking oil, grease & fat cool completely.
- * Contain It. Transfer the FOG to a disposable container with a lid— like an empty coffee can— label it SPMUD/FOG, and place it on your front doorstep.
- * Call SPMUD at (916) 786-8212 to request a free FOG pick-up.



Contain, don't drain.

NEW PAYMENT OPTION



The District is now offering Text-to-Pay, which informs customers each time their account has a new balance and enables bill-pay via text message. Customers can enroll, view previous statements, and manage payment information by logging into their profile online at spmud.ca.gov

SEWER PROBLEMS? CALL US FIRST (916) 786-8555

If you are experiencing sewer backups or an overflow inside your home, near a clean out, or manhole— please call us first. SPMUD has staff on-call 24/7 to respond to sewer emergencies.

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Placer County | SPMUD

Don't Flush Medications!



HELP PROTECT YOUR DRINKING WATER AND THE ENVIRONMENT

Medications may contain chemicals that cannot be removed during the water treatment process and can endanger water quality and aquatic life. In order to minimize the potential negative impacts, unused or expired prescription, over-the-counter, or veterinary medications should be disposed of at designated drop-off locations.

The next National Drug Take Back Day is **Saturday, October 25th**, from 10:00 AM to 2:00 PM at the Rocklin Police Station at 4080 Rocklin Road, and Rocklin Fire Station 25 at 2001 Wildcat Blvd. Medications can also be dropped off year-round at the Kaiser Pharmacy at 1600 Eureka Rd in Roseville. A list of additional locations is available at www.medtakebackcalifornia.org

Please leave medications in their original containers and remove any patient information. This service is free and anonymous, no questions asked.

OLD STATE HIGHWAY PIPELINE REPLACEMENT PROJECT

The District is partnering with Placer County Water Agency to replace aging sewer and water infrastructure in Newcastle. The Old State Highway Pipeline Replacement Project replaces approximately 1,700 feet of 6-inch gravity sewer pipe and 1,700 feet of water pipe within the right-of-way to meet current standards, increase reliability, and provide access for maintenance. Combining the District's and PCWA's resources into a single project will minimize impacts to the area and realize efficiencies in the construction process. The improvements to this portion of the District's sewer system represent a major step in maintaining the level of service the District strives to provide its customers.

The project area includes Old State Highway between Taylor Road and Buena Vista Avenue, along Buena Vista Avenue, and across the train tracks. A portion of Threlkel Street is also included in the project. The District and PCWA are working with the contractor to minimize impacts on residents and customers, but recognize that construction activities create inconveniences, including temporary lane closures, traffic delays, construction noise, and dust. As the project progresses, the District and PCWA will be holding outreach events and will be available to answer questions. The District and PCWA appreciate the residents' and customers' patience throughout the project.

The project is paid for with funds collected for this purpose and do not affect monthly sewer rates.

LOW INCOME RATE ASSISTANCE PROGRAM

SPMUD offers a Low-Income Lifeline Rate Assistance Program (LIL) for qualifying single-family residential customers. To be eligible for the \$5 per month rate assistance, customers must own and occupy the residence and provide proof of enrollment in PG&E's CARE program.

To apply for 2026, customers must submit a recent copy of their PG&E statement showing their enrollment in the CARE program and an SPMUD Low Income Lifeline Application to the District for review in January. This program is limited to the first 500 customers who qualify. Current LIL participants must reapply annually. LIL Applications are available for pick up during business hours at 5807 Springview Drive, or online at spmud.ca.gov/forms.

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Board Meetings:

SPMUD is an independent public agency governed by an elected Board of Directors. Directors represent each of the five wards within the District and are elected by voters to four year terms.

- Ward 1: Gerald Mitchell
- Ward 2: William Dickinson
- Ward 3: Christy Jewell
- Ward 4: Michael Faria
- Ward 5: Jack Arney

The SPMUD Board of Directors meets regularly at 4:30PM on the first Thursday of each month at the SPMUD Headquarters (5807 Springview Drive, Rocklin 95677). Notices, agenda items, and prior meeting minutes are available

Mail Payments:

P.O. Box 7655
San Francisco, CA 94120

Inquiries & Billing: (916) 786-8555
Pay by phone: 833-273-7454

Location:

5807 Springview Drive
Rocklin, CA 95677

Inspections & FOG: (916) 786-8212
Sewer Emergency: (916) 786-8555