



Only toilet paper down the toilet

Remember your toilet is not a trash can! The sanitary sewer system is only designed to handle

the three P's ...

Pee, Poop & Toilet Paper

Many items that claim to be flushable should not be put in your toilet. These prohibited non-dispersible items include:

- Bathroom Wipes
- Baby & Facial Wipes
- Cotton Swabs
- Dental Floss
- Cleaning Wipes
- Bandages & Sticker Backs
- Cigarette Butts
- Tampons & Applicators
- Maxi Pads & Wrappers
- Hair
- Teeth Whitening Strips
- Paper Towels
- Prescription Medicine

South Placer Municipal Utility District is your sewer service provider, and has been a part of the community since 1956.

We provide services to residents and businesses within Rocklin, Loomis, Newcastle, Penryn & parts of Granite Bay.

In the spirit of being good neighbors we will use these newsletters to bring you tidbits of information so that you may assist us with being responsible stewards of our environment.



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Newsletter

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## NOTICE REGARDING PAST DUE UTILITY PAYMENTS

In October the SPMUD Board adopted a Delinquent Bills (Past Due) Policy. Since all customers share in the cost of delinquent accounts, those who don't pay on time have an impact on everyone. This policy will therefore benefit our customers who pay on time since revenues from late fees will be used to recover costs incurred by late payments.

Beginning January 1, 2017 any utility account that has a past due balance will be assessed a late fee in the amount of \$2.50 per EDU/per month (EDU stands for an Equivalent Dwelling Unit which is the typical volume & strength of wastewater generated by a single family home). Late fees will appear on the next quarterly bill following the late occurrence.

### Example for a single family residential property (1 EDU):

Previous Balance	= \$84.00
Late Fees	= \$7.50 (\$2.50 assessed for each month past due)
<b>Past Due Amount</b>	<b>= \$91.50</b>
Current Sewer Charge	= \$84.00
<b>Amount Due</b>	<b>= \$175.50</b>

## BE SEWER SMART – DID YOU KNOW THAT EGGSHELLS ARE BAD FOR YOUR DISPOSAL

Eggshells are bad for your waste disposal, your pipes and the whole sewer system. Did you know?

- Eggshells and other gritty food scraps can shorten the life of your disposal by dulling and wearing out the cutting blades.
- Grit from eggshells increases clogs because it gets stuck in any grease in the pipes, causing even more build up.
- The best thing to do with your eggshells is compost them – or even mulch them straight into your garden! Calcium within eggshells is great for vegetables such as tomatoes and squash.

Consider visiting



**Rocklin History Museum**  
located at 3895 Rocklin Road  
[Open 1:00 p.m. to 4:00 p.m.  
Wednesday/Saturday/Sunday]  
**FREE ADMISSION** – Kids always welcome

## Fat's Oils and Grease (F.O.G.)

Follow these tips to avoid significant issues for sewer pipes:

**DON'T** wash fatty/greasy foods down your sink.

**DON'T** use hot water to wash grease and food waste down the pipes. Grease will first liquefy but then cool and accumulate further down the line, clogging pipes in your home and further into the public sewer, which can lead to environmental damage and costly repairs.

**DO use** only cold water when running the disposal. It will solidify any grease or oils so that they can be chopped up. Run cold water at least 30 seconds after food has cleared to keep things flowing. What you put down the drain really does matter!

**YOU CAN HELP** by disposing of excess food and scraps in the garbage and not down the drain!



### FOG PICK-UP PROGRAM

Pour all cooking oil and grease into a non-breakable container with a lid, such as a coffee can, label it as SPMUD/FOG and place it on your front door step. Then **CALL SPMUD** (916) 786-8212 for pick up! See the District website for more information, [www.spmud.ca.gov](http://www.spmud.ca.gov)

## Roots are the #1 cause of Sewer problems – Let's keep them out of the system

Trees growing on your property are always in search of moisture and nutrients. Sewer lines have a limitless supply of wastewater and are an attractant for tree roots. Roots enter through the pipe joints.

These tiny roots will enter the pipe and literally grow inside the pipe, as they grow they expand the hole or opening and become larger/multiple roots. Given time, what starts out as a hair-sized root can end up growing in size to the width of a man's arm. In addition to creating sewer clogging root balls, these roots, if allowed to grow unchecked, can eventually cause the pipe to clog resulting in a sewer overflow.



Sewer pipe with root infiltration

## SEWER PROBLEMS?

If you are experiencing a sewer problem, such as plumbing backing up, slow drains, sewer overflowing either inside your home or from the sewer clean out

**PLEASE CONTACT US IMMEDIATELY**



**916-786-8555**

SPMUD crews will determine whether the problem is the District's to resolve or whether you should call a plumber. SPMUD has staff on-call 24/7 to address these sewer related issues.

**CALL US FIRST! (916)786-8555 • AFTER HOURS-LISTEN TO PROMPTS**